

How to Read Your Commercial Bill

Bill Front

Questions about your bill? Want to pay your bill at a time that's convenient for you? Try our online services at www.cpsenergy.com Comments? Talk to us at feedback@cpsenergy.com

1 **Statement of Account**
 CUSTOMER
 1234 ANY ST
 SAN ANTONIO TX 78000

Billing Date: 07/13/22
 Customer Number: 000-0000-000

2 **Balance Due**
 On or Before Jul 29, 2022 Pay \$466.94
 After Jul 29, 2022 Pay \$473.15

3

4 **YOUR ELECTRICITY USE (kWh)**

5 **YOUR NATURAL GAS USE (ccf)**

6 **ACCOUNT COMPARISON SUMMARY**

	Current Month	Previous Month	Last Year
E Days on Bill	34	30	33
L kWh Used	2,220	2,365	2,155
K Avg kWh/Day	65.3	78.8	65.3
C Cost per Day	\$7.99	\$9.85	\$7.66
G Days on Bill	34	30	33
A ccf Used	180	222	175
D Avg ccf/Day	5.3	7.4	5.3
B Cost per Day	\$4.60	\$6.36	\$3.93

7 **BILLING SUMMARY**
 (see reverse for details)

Previous Bill 06/13/2022	\$3,427.16
Payments/Adjustments Thank You	-\$3,427.16
Balance	\$0.00
Current Electricity Charge	\$271.59
Current Natural Gas Charge	\$155.54
Total Current Energy Charge	\$428.13
City Services	\$3.24
State & Local Sales Taxes	\$35.57
Total Account Balance	\$466.94

8

Pay Online www.cpsenergy.com
 Pay-By-Phone 1-855-290-7615
 Customer Service (210) 353-3333
 Gas or Electric Trouble (210) 353-4357
 Se Habla Español

CPS Energy will never call to demand payment or threaten to disconnect your service. We will not ask for your banking or credit card information or ask you to make a payment with a pre-paid card, gift card, or payment app. Hang up on scammers. Visit cpsenergy.com/scammers

CPS Energy nunca le llamará para exigirle pago o para amenazar con desconectar su servicio. No le pediremos su información bancaria o su tarjeta de crédito ni le pediremos que realice un pago con una tarjeta prepagada, una tarjeta de regalo o una aplicación de pago. Cuelgue a los estafadores. Visite cpsenergy.com/traud

DETACH HERE. PLEASE PRESENT BOTH PORTIONS IF PAYING IN PERSON. DETACH HERE.

CPS Energy
 Customer Service (210) 353-3333
 Help your neighbors in need of utility assistance.

Enclosed donation for REAP, Inc. \$

Check here if your address or phone number has changed. Make changes on the reverse side.

9

10 **CUSTOMER NUMBER** 000-0000-000

Balance Due
 On or Before Jul 29, 2022 Pay \$466.94
 After Jul 29, 2022 Pay \$473.15

11 **Total Amount Enclosed** \$

DO NOT WRITE BELOW THIS LINE

1 0000000000 4 0000000000 0000000047315 000000046694 01 3 0

CPS ENERGY
 PO BOX 2678
 SAN ANTONIO TX 78289-0001

CUSTOMER
 1234 ANY ST
 SAN ANTONIO TX 78000-000

- Customer Service Address** is the location of the business or facility where you receive energy.
- Customer Number** is your specific number for account identification.
- Current account balance and due date** is the amount you currently owe, the date it is due, and the amount you will pay if payment is received after the due date.
- Your Electric Use** graph shows how much electricity you used over the past 12 months in kilowatt hours (kWh).
- Your Natural Gas Use** graph shows your natural gas use in 100 cubic feet (ccf) over the past 12 months. If you do not have gas service, your statement may include a monthly message here.
- Account Comparison Summary** provides data that impacts your energy use for the billing period. Use it to compare your current billing month, last month, and the same month last year.

- Billing Summary** is a quick overview that includes: your previous month's balance and payments or adjustments made; current charges for gas and electricity; total charges for additional services from CPS Energy (such as Windtricity or All Nite Security Light); charges from the City of San Antonio (such as Waste Collection Services and Environmental Service Fee); taxes; and total account balance.
- Information** box includes important messages or tips for you.
- Donation for REAP** (Residential Energy Assistance Partnership). Write in an amount here if you would like to make a tax-deductible donation to help families in need of financial assistance to pay their utility bills. Learn more about REAP at cpsenergy.com/reap
- Current Account Balance and Due Date** is the amount you currently owe and the date it is due for payment.
- Total Amount Enclosed** is where you fill in the amount of payment you are making on your current bill.

How to Read Your Commercial Bill

Bill Back

CPS Energy			
PO Box 2678, San Antonio, Texas 78289-0001			
Customer Number: 000-0000-000		0000000000	
Previous Bill		\$3,427.16	
1 Payments & Adjustments			
Payment 02/18/22		-\$3,427.16	
Subtotal		-\$3,427.16	
Balance		\$0.00	
2 Electric			
General Service PL			
Service Availability Charge 3		\$9.10	
Energy Charge 2,220 kWh x \$0.07483 4		\$166.12	
Peak Capacity Charge 1,620 kWh x \$0.0206 5		\$33.37	
Fuel Adjustment 2,220 kWh x \$0.01882 6		\$41.78	
Regulatory Adj 2,220 kWh x \$0.00956 7		\$21.22	
Total Electric Bill (Taxable)		\$271.59	
8 Gas			
General Service			
Service Availability Charge 3		\$9.95	
Energy Charge 180 ccf x \$0.51062 4		\$91.91	
Fuel Adjustment 180 ccf x \$0.30377 6		\$54.68	
Total Natural Gas Bill (Taxable)		\$156.54	
9 City Services (For any questions, call the city at 210-207-6428.)			
Environmental Fee-Solid Waste		\$1.74	
Environmental Fee-Parks		\$1.50	
Total City Services (Taxable)		\$3.24	
10 Meter Read Detail (Read=R) (Estimated=E)			
Electric Meter	Previous	Current	Consumption
#0000000 (R-07/12/2022)	20609	22829	2,220
Actual Demand	9 KW		
Power Factor	88 %		
Billing Demand	9 KW		
Gas Meter	Previous	Current	Consumption
#0000000 (R-07/12/2022)	9424	9604	180
Your next scheduled meter read date is Aug 09, 2022 or Aug 10, 2022			
11 Billing Period	Jun 09, 2022 - Jul 12, 2022		

1. Payments and Adjustments show account's previous balance and date of last payment. If the last payment was received past its due date, then a late charge fee is shown and is included in the balance.

2. Electric section details your electric charges including Service Availability Charge, Energy Charge, Peak Capacity Charge, Fuel Adjustment Charge, Regulatory Adjustment, and Affordability Discount if enrolled.

3. Service Availability Charge covers the cost of metering and billing for your address, regardless of consumption.

4. Energy Charge recovers costs for power plants and other infrastructure based on the amount of electricity you use.

5. Peak Capacity Charge applies during the months of June through September when an additional charge is applied for every kilowatt hour (kWh) used in excess of 600 kWh. The Peak Capacity Charge covers the higher costs for electricity CPS Energy incurs during summer months when demand for electricity is at its highest.

6. Fuel Adjustment Charge is the cost for fuel above the base rate, and it fluctuates monthly based on the prices CPS Energy pays for fuel. The current and thirteen-month Fuel Adjustment Charge Breakdowns are posted on cpsenergy.com/billhelp.

7. Regulatory Adjustment shows the state mandated fees and costs associated with the Electric Reliability Council of Texas (ERCOT) grid.

8. Gas section details your natural gas charges including Service Availability Charge, Energy Charge, and Fuel Adjustment Charge.

9. City Services are fees CPS Energy collects for the City of San Antonio's Solid Waste Management Department. Learn more at sanantonio.gov/swmd or by calling 3-1-1.

10. Meter Read Detail is information on your meter reading, including the date and whether your meter was read (R) or estimated (E). The date of your next scheduled meter reading is also included.

11. Billing Period reflects the starting and ending dates for the current month's bill.